

United Way of Metropolitan Nashville

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what matters.™

Mark H. Desmond

President & CEO

T.R.A. DOCKET ROOM

10/04/2005

Tennessee Regulatory Authority
Attn: Chairman Pat Miller
460 James Robertson Parkway
Nashville, TN 37243

RE: Amendment to Docket 03-00383

Dear Chairman Miller:

If the Tennessee Regulatory Authority decides to invest in 2-1-1 startup costs, Middle Tennessee 2-1-1 will expand its area. Pursuant to Docket 03-00383, United Way of Metro Nashville currently covers Williamson, Davidson, Rutherford, Sumner, Wilson, Robertson, Cheatham, Dickson, Cannon, Trousdale and Maury counties. As part of the statewide system, we plan to add the following 35 counties: Benton, Campbell, Chester, Claiborne, Clay, Cocke, Cumberland, Decatur, DeKalb, Fentress, Giles, Hamblen, Hancock, Hardin, Henry, Hickman, Humphreys, Jackson, Lawrence, Lewis, Lincoln, Macon, Marshall, Monroe, Morgan, Overton, Perry, Pickett, Putnam, Scott, Smith, Van Buren, Warren, Wayne, and White.

Sincerely,

Mark H. Desmond

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